

Privacy Policy

Last updated: July 30, 2025

1. Introduction

Stormsail s.r.o. ("we," "our," or "us") is committed to protecting your privacy and personal data.

This Privacy Policy explains how we collect, use, store, and disclose your information when you use **Zerobait.io**, our cybersecurity SaaS product.

2. Information We Collect

Personal Information

We collect the following data when you use our service:

- Email address (for account registration and communications),
- Billing contact details and invoicing information,
- IP addresses logged by our servers for security and audit purposes.

Cookies and Tracking Technologies

We use cookies and similar tracking technologies for essential functions, support, and analytics. These include:

- **Essential cookies** – required for basic site and account functionality,
 - **Analytics cookies** – provided by third-party services to help us understand product usage
 - **Support chat cookies** – used by our third-party support provider to manage chat sessions and user experience.
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3. How We Use Your Information

We process your personal data for the following purposes:

- To provide and maintain the Zerobait.io service,
- To create and manage your user account,

- To process billing and payments (note: Stripe processes all card payments; we do not store payment card information),
 - To communicate with you regarding support, updates, or incidents,
 - To send marketing emails only if you have opted in,
 - To detect, prevent, and investigate fraudulent or abusive behavior,
 - To analyze anonymized usage patterns and improve our product and user experience.
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4. Legal Basis for Processing

We process your personal data under the following legal bases, in compliance with the EU General Data Protection Regulation (GDPR):

- **Contractual necessity** – to provide the Zerobait.io service and fulfill our obligations,
 - **Legitimate interests** – to operate, secure, and improve the service,
 - **Consent** – for marketing communications and optional features,
 - **Legal obligation** – to meet tax, accounting, and regulatory requirements.
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5. Marketing Communications

Marketing-related emails are sent only if you have explicitly opted in during registration or via in-app preferences.

You may opt out or update your preferences at any time:

- Via the account settings within Zerobait.io, or
 - By contacting us directly at info@zerobait.io.
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6. Sharing and Disclosure

We do **not** sell or rent your personal data to any third party.

We may share your data in the following limited scenarios:

- With **Stripe**, for payment processing (we do not store card data),
- With third-party analytics providers, using **anonymized** usage data only,
- With trusted subprocessors or service providers who help us operate the platform (under strict data protection terms),

- In connection with a merger, acquisition, or sale of business assets, subject to continued protection of your personal data.

A list of subprocessors is available upon request.

7. Data Security

We implement **industry-standard technical and organizational measures** to protect your personal data from loss, misuse, unauthorized access, alteration, or disclosure.

Access to personal data is limited to authorized personnel and trusted service providers on a need-to-know basis.

8. Data Retention

We retain your personal data only as long as necessary for the purposes outlined in this policy:

- Account-related data (email, billing info, IP logs) is retained while your account is active and as required for tax and legal compliance,
 - Upon account termination, your personal data will be **deleted or anonymized** within a reasonable period, unless retention is legally required.
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9. Your Rights

You have the following rights under applicable data protection laws (such as GDPR):

- Access your personal data,
- Request correction of inaccurate or outdated data,
- Request deletion of your data ("right to be forgotten"),
- Object to or restrict the processing of your data,
- Withdraw consent where processing is based on consent (e.g., marketing),
- Request data portability (to receive a copy of your data in a portable format),
- Lodge a complaint with a supervisory authority (e.g., Czech Data Protection Office: <https://www.uoou.cz>).

To exercise any of these rights, please contact us at info@zerobait.io. We may request identity verification to protect your data.

10. International Transfers

Your personal data may be processed and stored in the Czech Republic and in other countries where we or our service providers operate.

We ensure appropriate safeguards are in place for such data transfers, in compliance with applicable data protection laws.

11. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last updated" date.

If we make material changes to the policy, we will notify users via email or in-app notification.

12. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact us:

Email: info@zerobait.io

Address: Stormsail s.r.o., Nové sady 988/2, Staré Brno, 602 00 Brno, Czech Republic